

SCHOOLS

- kindergarten
- 1 via Borsa, 6
- 2 via Borsa, 16
- day nurse
- 3 via Borsa, 6
- 4 via Appennini 189
- elementary school
- 5 via Cilea 12
- 6 via A. Visconti, 16
- 7 via Borsa, 26
- junior high school
- 8 via Borsa, 26
- secondary school
- 9 Istituto Superiore Interpreti e Traduttori, via A. Visconti 18

POST OFFICES

- via Cilea, 119
- via Appennini, 77

PHARMACY

- via Falk, 19

SOCIAL SERVICES

- 1 Centro Diurno Disabili, via Appennini 147 (for disabled persons)
- 2 Centro socio-ricreativo-culturale per anziani, Associazione "La Porta del Cuore" (for elderly) via Appennini 147
- 3 Servizio Sociale Anziani, via A. Visconti, 10 (for elderly) Servizio di formazione all'autonomia per disabili, via Falck 28 (for disabled persons)

WEEKLY STREET MARKETS

- Via Falck – saturdays
- Car park in front of Bonola shopping center tuesdays and sundays

MEANS OF TRANSPORT

- M1
- 69 72

USEFUL PHONE NUMBERS

Contact Center Comune di Milano	020202
Call Center Aler Milano	840.000.508 (risponde 7 giorni su 7, 24 ore su 24)
Filiale Nord Est Aler Milano distaccamento di competenza via Salemi 25	0264011 fax 022827895 e-mail: fine@aler.mi.it
Gruppo Tutela Patrimonio	0273922692 (attivo 7 giorni su 7, 24 ore su 24)
A2A freephone	800 199 955
AMSA bulky waste	800 332 299
Consiglio di zona 8	02.88458800
ASL 2 - Ufficio Scelta e Revoca del Medico	02 85788218



IN VIA APPENNINI 96, BLOCK B, AT THE GROUND FLOOR, YOU CAN FIND AN INFORMATION POINT THAT GIVES TECHNICAL ASSISTANCE AND SUPPORT NEW TENANTS' INCLUSION IN THE NEIGHBOURHOOD.
Telephone number: 02 38109087 it is operational during the service opening hours



DC Casa, Servizio Politiche per la Casa
Numero tel 02 88466404
e-mail: CDspazioabitare@comune.milano.it



CONSIGLIO DI ZONA

In via Quarenghi 21, near Bonola shopping center, there is the main office of the Consiglio di Zona 8, your zone of the city. There you can find:

- the local library
- the registry office
- the Police office

If it's necessary, there you can also ask for the **Contributo di solidarietà**, an economic contribution for tenants who live in Council housing and find themselves in bad socio-economic conditions.

At the Consiglio di Zona 8 you can also have a look at the list of local associations which work on different themes (environment, social support etc.)

YOUR ASL DISTRICT IS NUMBER 2

In order to choose your doctor and paediatrician you have to go to the Sportello dell'Ufficio Scelta e Revoca del Medico di Medicina Generale o del Pediatra di Famiglia – the closest to you is in P.le Accursio 5 (tel. 02 85788218).

CUSTODE SOCIALE

In Council housing a service called Custode Sociale is in operation. It gives support to those households with specific needs.

If you need to contact Custode Sociale, the nearest office is in via Appennini 117 (opening hours Tuesdays from 10.00 to 12.00 and Thursdays from 14.30 to 16.30).

TUTOR DI CONTROLLO E VIGILANZA

The Tutor di Controllo e Vicinanza is an Aler landmark service addressed to all tenants.

It operates 7 days a week for 24 hours a day and it is accessible calling 02 73922692.

Through daily visits to tenants, it works to assure that rules are respected.

AFTER SIGNING THE RENTAL CONTRACT

Electricity and gas A2A

After signing the rental contract, activate electricity and gas meters. A2A is the company that manages gas and electricity supply in Milan.

Then in order to activate your meters, call A2A at the freephone 800 199 955 or go directly to the Salone Clienti A2A in via F. Sforza 12. Remember to bring with you name/surname, address, place and date of birth, codice fiscale of the future holder of the contract and the number you find directly on the meter or on the tag (POD).

Important: Remember that your plumber must certify that the connection between your kitchen and the gas system has been correctly done. Deliver the certificate to A2A.

CHANGE OF ADDRESS

Tell the change of address to the Ufficio Anagrafe – the closest to your new home is in via Quarenghi 21 (Bonola) – within 20 days from your transfer.

The request can be done by an adult member of the household. At the same time the driving licence and the car registration document will be updated.

Go to the Office and bring the following documents with you:

- valid ID card
- driving licence
- car registration document.

The stickers for the driving licence and the car registration document will be sent to the new address by Motorizzazione Civile within six months.

Garbage tax – TAR SU

When you ask for the change of address, you can also declare the new data (of your new flat) for the garbage tax.

For any question, you can call the Municipality Contact Center 020202.

COLLECTION OF ITEMS FOR RECYCLING

In your building you find different garbage boxes; in each of them you have to trash a specific type of waste in order to make recycling possible (ex. paper, glass, plastic).

Do not mix the different types of waste otherwise those materials cannot be recycled.


AMSA – it collects and disposes of waste – performs random controls in buildings. If it finds out improper waste collection, it gives a fine to all the households, that have to pay it to Aler together with the rent.

Bulky waste, like wardrobes, tables, mattresses, bed bases, chairs, refrigerators, freezers, televisions, computers, washing machines, dishwashers, air conditioners etc., must not be abandoned and can not be collected along with other domestic waste.

Bring them to the closest Ricicleria – in via Barzagli 14 – or call Amsa at freephone 800 332 299. A date will be set for free pick-up according to the bookings schedule. On that date, the material must be placed on the pavement in front of the house.



In order to make the right collection of waste, below you can find some examples of objects and materials to trash in the different boxes you find in your building

	WHAT	WHERE
PAPER AND CARDBOARD 	Newspapers, magazines and cardboard packing	WHITE BIN
GLASS 	Bottles, glasses and glass tins	GREEN BIN
PLASTIC 	Bottles, food trays, polystyrene, cans and tin jars	YELLOW BIN BAG
NOT RECYCLABLE GARBAGE 	Taint paper, pieces of pottery, plastic glasses and dishes, food waste	BLACK BIN BAG
MEDICINE 	Expired medicine without cardboard box	IN THE PROPER BINS YOU CAN FIND IN PHARMACIES